Privacy Breach

Riverside Health Care recently concluded an investigation into a privacy breach that was the result of a staff member inappropriately accessing patient electronic medical records. The inappropriately accessed personal health information was not disclosed or otherwise used by the staff member.

Steps were immediately taken to prevent further inappropriate access to personal health information. A report has been submitted to the Information and Privacy Commissioner of Ontario. Patients whose personal health information was inappropriately accessed are being notified.

Riverside Health Care takes its obligations and responsibilities as a health information custodian very seriously, including its responsibility to prevent any inappropriate access, use and / or disclosure of personal health information.

Riverside Health Care continues to focus on our policies, procedures and practices, and on working with our regional partners, to protect our patients' privacy.

More information about Riverside Health Care privacy policy is available at https://www.riversidehealthcare.ca/privacy-confidentiality/rhc-privacy-policy.

More information about Freedom of Information, Privacy and Confidentiality at Riverside Health Care is available at https://www.riversidehealthcare.ca/freedom-information-privacy-confidentiality.

Henry Gauthier
President & Chief Executive Officer
Riverside Health Care